



banksia-adventures

Go beyond your expectations...

LAKE EYRE TOURS TERMS & CONDITIONS

Banksia Adventures has the right to change the aircraft type at anytime & for any reason to operate the tour.

This season we have to adhere strictly to the weight limits for the aircraft. Passenger's weights are to be advised at the time of booking. All stops are optional and at the pilots discretion.

PAYMENT TERMS & CONDITIONS

Full payment is required on confirmation of your booking.

CANCELLATION POLICY

Considerable care has been taken to compile the information on our website and brochures, but circumstances may necessitate changes. All itineraries are subject to change or cancellation without notice.

You acknowledge that Banksia Adventures Pty Ltd has the right to cancel any tour in the event that a minimum group number is not attained, in which case any moneys paid by you will be refunded in full or you can change the tour date.

You acknowledge that if you cancel a booking for any reason whatsoever you will be liable for the full amount of the fare. You acknowledge that once the tour has commenced you are not entitled to any refund if you elect not to complete the tour.

IMPORTANT NOTICE FOR TRAVELLERS

Travel insurance is strongly recommended and encouraged to cover loss of deposit, airfares, accommodation charges, medical expenses, loss or damage to personal property and repatriation expenses. The insurance policy should also cover loss arising from the passenger's inability to travel due to any reason whatsoever. Please note that it is the passengers own responsibility to arrange insurance.

For safety reasons, we cannot carry anyone weighing in excess of 100kgs unless they pay for an additional seat. Banksia Adventures reserves the right to refuse boarding if the pax is in excess of advised weight.

Weather – There are occasions when bad weather causes us to change the itinerary. We have not built this extra cost in to your fare. With any such delay, you would be expected to pay for the extra meals and accommodation.

Tour Cost does not include – Alcoholic drinks, gratuities, laundry, telephone calls, other items of a personal nature, inc. visa, admission fees, departure taxes, unless stated as included, accommodation, meals and incidental expenses resulting from flooding, natural delays, unavailable connections or other unforeseen circumstances.

Passengers are carried on the company's aircraft under the conditions and limitations applying to the Civil Aviation (Carriers Liability) Act 1954 as amended, and the Trade Practices Act 1974 as amended.

These terms and conditions shall be governed by the law in force in the Commonwealth of Australia and the State of South Australia.